Ice storage, ice transport and ice handling warranty

Follett offers ice storage, dispensing and transport solutions in capacities and sizes to meet nearly every need, with features that can make your ice management easier, safer, and more sanitary.

Warranty

Single door upright bins and single door Ice•Device™ chuted bin and cart systems

Follett Products, LLC warrants to the original end user that the cabinet exterior, including the top and trim, and the interior liner will be free of corrosion for the useful life of the product. Parts and labor for corrosion repair are covered under this warranty.

All other integral components are covered against defects in material and workmanship under normal use and service for a period of 5 years from the date of installation. Date of installation shall not exceed 90 days from date of shipment. Parts and labor for repair within this 5 year period are covered under this warranty. For products outside of the U.S. and Canada, the labor warranty will apply only to equipment sold and serviced through a Follett Authorized Distributor in its designated territory.

Removal of ice machine to service bin and any labor costs incurred are expressly excluded from this warranty.

Ice storage and transport systems (ITS); double door upright bins; and double door Ice•Device™ chuted bin and cart systems

Follett Products, LLC warrants to the original end user that the cabinet exterior, including the top and trim, and the interior liner will be free of corrosion for 5 years from the date of installation. Date of installation shall not exceed 90 days from date of shipment. Parts and labor for corrosion repair within this 5 year period are covered under this warranty. For products outside of the U.S., the labor warranty will apply only to equipment sold and serviced through a Follett Authorized Distributor in its designated territory.

All other integral components are covered against defects in material and workmanship under normal use and service for a period of 5 years from the date of installation. Date of installation shall not exceed 90 days from date of shipment. Parts and labor for repair within this 5 year period are covered under this warranty. For products outside of the U.S. and Canada, the labor warranty will apply only to equipment sold and serviced through a Follett Authorized Distributor in its designated territory.

Removal of ice machine to service bin and any labor costs incurred are expressly excluded from this warranty.

Ice Pro™ automatic ice bagging and dispensing systems

Follett Products, LLC warrants to the original end user that all parts shall be free from defects in material and workmanship under normal use and service for a period of 2 years from the date of installation. Date of installation shall not exceed 90 days from date of shipment. Parts and labor for repair within this 2 year period are covered under this warranty. For products outside of the U.S. and Canada, the labor warranty will apply only to equipment sold and serviced through a Follett Authorized Distributor in its designated territory.

Removal of ice machine to service bin and any labor costs incurred are expressly excluded from this warranty.

Slope front bins, 32" deep

Follett Products, LLC warrants to the original end user that the cabinet exterior, including the top and trim, and the interior liner will be free of corrosion for 3 years from the date of installation. Date of installation shall not exceed 90 days from date of shipment. Parts and labor for corrosion repair within this 3 year period are covered under this warranty. For products outside of the U.S. and Canada, the labor warranty will apply only to equipment sold and serviced through a Follett Authorized Distributor in its designated territory.

All other integral components are covered against defects in material and workmanship under normal use and service for 2 years from the date of installation. Date of installation shall not exceed 90 days from date of shipment. Parts and labor for repair within this 2 year period are covered under this warranty. For products outside of the U.S., the labor warranty will apply only to equipment sold and serviced through a Follett Authorized Distributor in its designated territory.

Removal of ice machine to service bin and any labor costs incurred are expressly excluded from this warranty.

Slope front bins, 34" deep

Follett Products, LLC warrants to the original end user that the cabinet exterior, including the top and trim, and the interior liner will be free of corrosion for 3 years from the date of installation. Date of installation shall not exceed 90 days from date of shipment. Parts and labor for corrosion repair within this 3 year period are covered under this warranty. For products outside of the U.S. and Canada, the labor warranty will apply only to equipment sold and serviced through a Follett Authorized Distributor in its designated territory.

Removal of ice machine to service bin and any labor costs incurred are expressly excluded from this warranty.

Ice transport carts; Totes™ ice carriers; ice shovels; ice probes; ice rakes

Follett Products, LLC warrants to the original end user that all parts shall be free from defects in materials and workmanship under normal use and service for a period of 2 years from date of installation. Date of installation shall not exceed 90 days from date of shipment. Parts within this 2 year period are covered under this warranty. Labor required for repair within a 1 year period is covered under this warranty. For products outside of the U.S., the labor warranty will apply only to equipment sold and serviced through a Follett Authorized Distributor in its designated territory.

Removal of ice machine to service bin and any labor costs incurred are expressly excluded from this warranty.

WARRANTY CONDITIONS

- Warranty labor must be performed by the local Follett authorized service provider
- The equipment has been installed and operated in compliance with instructions provided by Follett
- Malfunctions or damage due to alterations, improper operation, outdoor use, neglect, vandalism, fire, acts of God, or any situation beyond Follett's control are expressly excluded from this warranty

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- Follett reserves the right to require that any parts covered under this warranty be returned to Follett prepaid and verified as defective upon examination
- Any damages resulting from shipment of the unit are expressly excluded. Follett advises customers to carefully examine all shipments prior to acceptance and note all potential damage concerns on the appropriate shipping papers.
- Excess labor charges resulting from security clearance procedures, safety training, travel time greater than one hour or 50 miles (80 km) premium time labor; after hours, weekends, holidays, etc., will not be covered by Follett Products, LLC and are the responsibility of the equipment owner

This warranty is expressly made in lieu of other warranties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose except as provided in the warranty with respect to defects in material and workmanship. Follett LLC will not be liable for any consequential damages, expenses, connecting or disconnecting charges, or any losses or damages resulting from a defect of the machine. Questions concerning this warranty should be directed to Follett Products, LLC, technical service at +1 (877) 612-5086 or +1 (610) 252-7301.

ICE•DEVICE, ICE PRO and TOTES are trademarks of Follett Products, LLC.
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