

TURBOCHEF™

CiBO+

Warranty Information

CiBO+

Warranty Conditions

Your product has a manufacturer's warranty. This requires you to maintain and care for your product following the maintenance and cleaning instructions. Only clean using New Oven Cleaner (105702) – other products may damage components and result in a non-warranty service call.

If you fail to maintain your oven or damage components during cleaning TurboChef may charge you for a warranty repair. Please check the website for terms and conditions.

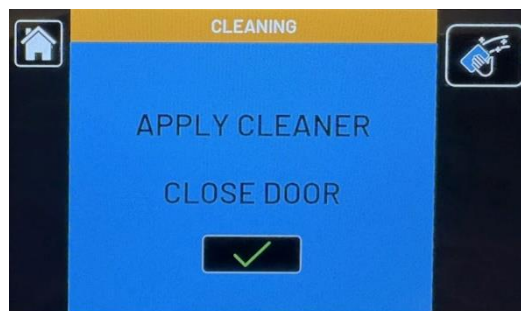
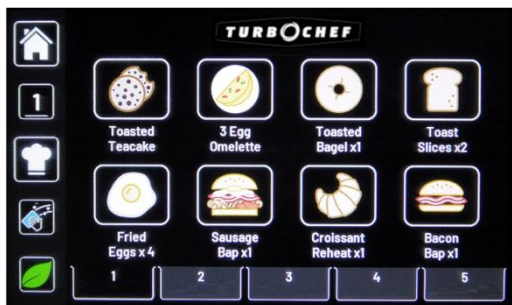
Cleaning Guide

Step 1: Cool the Oven



- Cool the oven by pressing the  button on the Home Screen. **DO NOT** proceed to Step 2 until the oven is completely cooled.

Step 2: Clean the Oven Cavity



- a) Prepare and apply TurboChef Oven Cleaner to internal cavity walls.



- b) Wait 3 minutes for cleaner to set in.
- c) Scrub clean with a scrub pad.



- d) Remove oven cleaner residue with a clean damp cloth.

Step 3: Clean the Air Filter

NOTE: The filter must remain in place during oven operation, and it must be cleaned regularly or replaced if damaged.

- Remove the air filter below the oven door.
- Rinse the air filter thoroughly with cold water.
- Allow the air filter to dry completely before reinstalling.

Step 4: Clean Oven Exterior

- Using a clean damp cloth, spray the top sides and door of the oven

Wear protective clothing.

Do not use a water jet or steam cleaner, and do not immerse this appliance.

Do not spray the catalytic converter with detergent or caustic oven cleaner.

Ensure all door seals are kept clean and inspected regularly to avoid microwave leakage.

Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.

Regularly check the air filter on the front of the oven. It may be cleaned in a dishwasher. Do not use the oven without the filter.

Servicing, Maintenance and Component Replacement

We recommend that your CiBO+ oven has an annual Service/Inspection. All servicing, maintenance and component replacement should be carried out by one of our recommended service engineers.

The door seal on this oven is considered a consumable part and is not covered by the warranty.

TurboChef advise that the catalytic convertor is checked annually and debris and food particles carefully removed. Do not use any cleaning solutions on it. Damage to the catalytic convertor is not covered by warranty.

The oven contains a battery for data logging. TurboChef also advise that the battery is changed every 5 years by a service engineer. The battery is not covered by warranty.

North America Limited Warranty

The Limited Warranty outlined below for the TurboChef CIBO+ speed oven is activated upon shipment of your oven. Should you require additional assistance after reviewing the warranty outlined below, please call TurboChef Customer Service at 800.90TURBO

Limited Warranty

TurboChef Technologies, Inc. ("TurboChef ") warrants to you, the purchaser, that under normal use the TurboChef CIBO+ speed oven you have purchased (the "Equipment") will be free from defects in material and workmanship during the Warranty Period, subject to the terms and conditions set forth herein. The "Warranty Period" is twelve (12) months from the date the Equipment is shipped from TurboChef's U.S. factory or distribution center. This warranty is conditioned upon you promptly notifying TurboChef of any claims, as provided in the paragraph entitled "Warranty Claims" below, and providing TurboChef with all data and information requested by TurboChef or its service agents in connection with such claims as well as all necessary access to your premises and the Equipment. This warranty is made only to the initial purchaser of the Equipment from TurboChef or its authorized dealer; it is not assignable to subsequent purchasers unless TurboChef consents to such assignment in writing

Disclaimer of Warranties

EXCEPT AS PROVIDED IN THE LIMITED WARRANTY ABOVE, THE EQUIPMENT IS PROVIDED "AS IS". THERE ARE NO WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY IMPLIED WARRANTY OF NONINFRINGEMENT. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS WHICH MAY VARY DEPENDING UPON THE LAW OF YOUR STATE OR COUNTRY.

Warranty Exclusions

Improper Installation, Operation or Maintenance: Equipment that is not installed, operated and maintained in accordance with the Equipment's owner's manual (as may be updated by TurboChef from time to time, the "Manual"), a copy of which is provided to you with the Equipment or otherwise will be furnished to you upon request, is excluded from this limited warranty. This limited warranty shall not apply to damage to the product which results, in TurboChef's or its service agent's sole opinion, due to any of the following causes: failure to provide a suitable installation and operating environment (including power and HVAC) and facilities as prescribed by the Manual; misuse; abuse; accident;

neglect; power failure or power surges (over or under voltage); flood, fire, lightning, other natural or man-made disasters, or other Acts of God. This limited warranty shall not apply to Equipment that has missing or altered serial numbers.

Damage: Damage to the Equipment caused by external sources is not covered under this warranty.

Modifications and Repair: Equipment that has been modified or altered by persons other than TurboChef or its service agents, or Equipment that has had non-approved devices or connection items attached thereto, is excluded from coverage under this warranty. Repair of the Equipment by anyone other than TurboChef or its authorized service agents will void all warranties on the Equipment.

Accessories: Accessories and parts (collectively "Accessories") that are consumed in the normal course of Equipment operation or maintenance are excluded from this warranty. Failure of or damage to Equipment or components from the use of non-approved cleaning chemicals, devices or processes is also excluded from this warranty. Accessories may include, but are not limited to, ceramic cooking platters, paddles and approved cleaning chemicals and devices.

Outstanding Invoices: If the full invoiced amount for Equipment purchased has not been paid within forty-five (45) days from the invoice date, then TurboChef will have no obligation to honor this or any other warranty on the Equipment until payment is received in full, including any accrued interest or other charges, has been satisfied, at which time warranty coverage will be reinstated, but the Warranty Period will not be extended.

Warranty Service, Exclusive Remedy

TurboChef will be solely responsible for determining whether or not the Equipment or any component thereof is defective. Defective components covered by this warranty will be repaired or replaced at TurboChef's option without charge to you and such repaired or replacement components will be covered by this warranty for the balance of the Warranty Period. Parts used in the repair of defective components and replacement components may be new, recovered or rebuilt. At its sole option, TurboChef may decide to replace defective Equipment covered by this warranty with new, recovered or rebuilt Equipment of equal or greater capability, and such Equipment will be covered by this Limited Warranty for the balance of the Warranty Period. Defective Equipment and components will become the property of TurboChef. This paragraph states TurboChef's sole and exclusive obligation and liability and your sole and exclusive remedy under this warranty. TurboChef shall not be responsible for a failure to provide warranty services due to causes beyond TurboChef's or its service agents' control.

Warranty Claims

Claims under this warranty must be reported to TurboChef during our normal working hours at the following number: 800.90TURBO, or such other reporting service as TurboChef may designate. Upon receipt of the claim and related information and preliminary verification that the claim is valid, TurboChef will promptly notify an authorized service agent to contact you and arrange for an on-site repair visit during the service agent's normal working hours. Any costs incurred by TurboChef or its service agent associated with a service agent being refused or unable to gain access to the Equipment on your premises, or a claim not covered by this warranty, will be charged to you.

Charges for Non-Warranty Service or Rejection of Service Visit

In the event that repairs, replacement or service are provided by TurboChef's service agents for work not covered by this limited warranty, customer agrees to pay the service agent directly according to the service agent's normal scale of charges. In the event TurboChef is invoiced by the service agent for services not covered under this limited warranty, TurboChef will invoice customer and customer will pay such invoice based on terms of net 10 days. Customer also agrees to pay any cost incurred by TurboChef or its service agent associated with a service agent responding to a call for service, but then being refused or unable to gain access to the Oven on Customer's premises. Failure to submit payment may, at TurboChef's discretion, result in TurboChef voiding the balance of the warranty. In no event will TurboChef authorize service to a store with an outstanding Non-Warranty invoice.

Disclaimer of Damages

TURBOCHEF DISCLAIMS ALL INCIDENTAL, SPECIAL AND CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF USE, LOST REVENUE OR PROFITS, OR SUBSTITUTE USE, SUFFERED BY YOU OR ANY THIRD PARTY, WHETHER ARISING IN CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE, RESULTING FROM ANY BREACH BY TURBOCHEF OR ITS SERVICE AGENTS OF THIS LIMITED WARRANTY, OR RESULTING FROM THE MANUFACTURE, USE, OR DEFECTS, OF OR IN THE EQUIPMENT, EVEN IF TURBOCHEF WAS APPRISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES AND COUNTRIES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

Customer Indemnity

You agree to indemnify, defend and hold TurboChef harmless from all third party claims, demands, judgments, fees and costs directly or indirectly arising out of or related to your use of the Equipment. You further agree to indemnify and hold TurboChef harmless from any incidental, consequential or special damages suffered by you, including lost revenue or profits, loss of use, or substitute use, during periods of Equipment failure or loss of use.

Territory

This warranty is valid in the United States of America, Canada and Puerto Rico.

Governing Law, Entire Warranty

This warranty shall be governed and construed in accordance with the laws of the State of Texas, USA (except with respect to its provisions regarding conflicts of laws). The warranty described herein is the complete and only warranty for Equipment and supersedes all prior oral or written agreements and understandings that may have existed between us relating to Equipment warranties. The terms of this warranty may not be altered, amended or modified except by a signed writing from TurboChef. Any purported alteration, amendment or modification by a service agent or anyone else will not be enforceable against TurboChef.

Charges for Non-Warranty Service or Rejection of Service Visit

In the event that repairs, replacement or service are provided by TurboChef's service agents for work not covered by this limited warranty, customer agrees to pay the service agent directly according to the service agent's normal scale of charges. In the event TurboChef is invoiced by the service agent for services not covered under this extended

warranty, TurboChef will invoice customer and customer will pay such invoice based on terms of net 10 days. Customer also agrees to pay any cost incurred by TurboChef or its service agent associated with a service agent responding to a call for service, but then being refused or unable to gain access to the ven on Customer's premises. Failure to submit payment may, at TurboChef's discretion, result in TurboChef voiding the balance of the warranty. In no event will TurboChef authorize service to a store with an outstanding Non-Warranty invoice.

International Limited Warranty

This Limited Warranty shall apply to the sales of all TurboChef CIBO+ Speed Ovens (the "Equipment") manufactured by TurboChef Technologies, Inc. ("TurboChef"), and sold to purchasers outside of the United States, Canada, and Puerto Rico by an Authorized Distributor of TurboChef International (the "Authorized Distributor").

Limited Warranty

You, the purchaser ("You") have entered into a sales contract with the Authorized Distributor for the purchase of the Equipment. This Limited Warranty is made to you by the Authorized Distributor from whom you purchased the Equipment with the support of TurboChef. Subject to the limitations stated below, the Authorized Distributor warrants to You that the quantity and specification of the Equipment delivered to You shall be as set out in the Authorized Distributor's acceptance of your order and that the Equipment will be free from any material defects in the product and workmanship for twelve (12) months from the date of installation (the "Warranty Period"), subject to the terms and conditions set forth herein.

Disclaimer

EXCEPT AS PROVIDED IN THE LIMITED WARRANTY ABOVE, THE EQUIPMENT IS PROVIDED "AS IS". THERE ARE NO WARRANTIES, EXPRESS, IMPLIED, COMMON LAW OR STATUTORY, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY IMPLIED WARRANTY OF NONINFRINGEMENT. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS WHICH MAY VARY DEPENDING UPON THE LAW OF YOUR STATE OR COUNTRY.

The TurboChef Global Warranty System

This Limited Warranty commences upon delivery of the Equipment to Your premises. The Authorized Distributor will inspect and install the Equipment at Your premises in accordance with TurboChef's instructions and will record the serial number of the Equipment, Your contact details, the date and location of installation and the results of the Authorized Distributor's inspection. This information will be entered by the Authorized Distributor into the TurboChef global warranty system and will be used by TurboChef, the Authorized Distributor and its authorized service agents for the provision of the warranty service

Warranty Service

During the Warranty Period, any materially defective Equipment will be repaired or replaced free of charge at TurboChef's option provided that:

- You notify the Authorized Distributor from whom You purchased the Equipment and/or TurboChef as soon as reasonably possible after discovery of a defect and in accordance with the warranty claims procedure set out below;
- You provide the Authorized Distributor from whom You purchased the Equipment and/or TurboChef with all data and information reasonably requested by TurboChef, the Authorized Distributor or its authorized service agents in connection with Your warranty claim;
- You make the Equipment available to TurboChef, the Authorized Distributor or its authorized service agents;
- The Equipment has been installed by an Authorized Distributor and you have provided all necessary information for the Authorized Distributor to register the Equipment in the TurboChef global warranty system;
- The Equipment has been operated and maintained by You in accordance with TurboChef's "Owner's Manual" provided with the Equipment (and as updated by TurboChef);
- You have not used any non-approved devices, accessories, consumables or parts in conjunction with the Equipment; and
- Repairs, modifications or alterations have not been attempted other than by TurboChef, an Authorized Distributor or its authorized service agent.

Neither TurboChef nor the Authorized Distributor assumes any liability for damage caused, in TurboChef's, its Authorized Distributor's or its service agent's sole opinion, by any of the following: Your failure to provide a suitable installation and operating environment (including power and HVAC) or facilities as prescribed by the Manual; misuse or abuse; accident; neglect; power failure or power surges (over or under voltage); Acts of God; lightning, floods, or other natural disasters; fire; or man-made disasters. This limited warranty shall not apply to Equipment that has missing or altered serial numbers.

At its sole option, TurboChef may replace defective Equipment or components with new, recovered or rebuilt Equipment of equal or greater capability, and such Equipment or components will be warranted by the Authorized Distributor for the balance of the Warranty Period. Replaced defective Equipment or components will become the property of TurboChef.

Warranty Claims

Any warranty claim must be made directly in writing either to the Authorized Distributor from whom You purchased the Equipment or to TurboChef at the following address:

TurboChef Technologies, Inc.
2801 Trade Center Drive
Carrollton, Texas 75007
Phone: +1 214-379-6000
Fax: +1 214-379-6073

The claim must include the serial number of the Equipment and be received by TurboChef on or before the last day of the Warranty Period. Upon receipt of Your claim, TurboChef will promptly notify an Authorized Distributor or an authorized service agent to contact You, to verify Your claim and, if necessary, to arrange for an on-site repair visit during normal working hours.

Consumables and Parts Used with The Equipment: Neither TurboChef nor the Authorized Distributor assumes any liability for consumables and parts that are used in the normal course of Equipment operation or for failure of or damage to Equipment or components from the use of nonapproved cleaning chemicals, devices or processes.

Charges for Service Not Covered by Limited Warranty: In the event that You request and receive repairs, replacement or service not covered by this Limited Warranty, You will be invoiced and must pay the Authorized Distributor or authorized service agent directly according to its normal scale of charges and business terms.

Product Liability: NEITHER TURBOCHEF NOR THE AUTHORIZED DISTRIBUTOR ASSUMES ANY LIABILITY FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF USE, LOST REVENUE OR PROFITS, OR SUBSTITUTE USE SUFFERED BY YOU OR ANY THIRD PARTY, WHETHER ARISING IN CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE RESULTING FROM ANY BREACH BY TURBOCHEF OR THE AUTHORIZED DISTRIBUTOR OF THE LIMITED WARRANTY PROVIDED HEREIN, EVEN IF TURBOCHEF AND/OR THE AUTHORIZED DISTRIBUTOR WERE APPRISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM COUNTRY TO COUNTRY. SOME COUNTRIES MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, MAY NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, OR ALLOW PROVISIONS THAT PERMIT THE WARRANTY TO BE VOIDED. THUS, SOME OF THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

Exclusive Remedy: This Limited Warranty states the Authorized Distributors and TurboChef's sole and exclusive obligation and liability and your sole and exclusive remedy under this Limited Warranty.

Third Party Rights: The UK Contract (Rights of Third Parties) Act 1999 is excluded from applying to this Limited Warranty and nothing herein confers or purports to confer on any third party any benefit or any right to enforce any term of this Limited Warranty.

Severability: If any item or provision contained in this Limited Warranty or any part of them ("an offending provision") is declared to be or becomes unenforceable, invalid or illegal for any reason whatsoever in any jurisdiction, the other terms and provisions of this Limited Warranty shall remain in full force and effect in that jurisdiction as if it had been executed without the offending provision appearing in it and the entire Limited Warranty shall remain in full force and effect in all other jurisdictions.

Governing Law, Entire, Agreement: This Limited Warranty shall be governed by and construed according to English law. The application of the United Nations Convention on International Sale of Goods to this Limited Warranty is expressly excluded. This Limited Warranty may not be altered, amended or modified by the Authorized Distributor or its service agent, and no representation, alteration, amendment or modification by TurboChef shall be valid unless in a signed form from TurboChef.



For Customer Support:

Within North America call

1-800-908-8726

or

Outside North America

+1 214-379-6000 or Your Authorized
Distributor